

Appendix 4

CHARTERED INSTITUTE OF HOUSING SCOTLAND CONFERENCE AND EXHIBITION 2010 AT GLASGOW SECC

BILL PINKERTON

I was invited by Aberdeen city Council to attend the above Conference, it was an experience never to be missed I enjoyed every minute and ACC team made Florence and I most welcome and gave us information and help at the conference and at the hotel.

I learned a lot about all aspects of Housing from the start to the finished article ready for tenant by visiting the many stands and speaking about the wares they were exhibiting and of course the freebies readily available not to mention.

We also met and talked to a group from Dundee and found out they have the same problems that we have.

Pete Leonard invited Florence and I to visit the Gorbals with him and John Quinn in the car. John was the consultant responsible for regenerating the Gorbals. It was very interesting seeing all the different house styles and John explained that it was done with the tenant groups being involved in all aspects of the project.

There was plenty to do and see at the Conference. We attended breakout sessions and learned what other tenant groups were saying about Tenant Participation. The session that the Tenant Information Service (TIS) offered was about the Tenants Charter which I found particularly interesting.

The Tenant Participation Advisory Service (TPAS) have awarded us (ACC the Sheltered Housing Network) an award. It was nice to meet up with Jamie (staff member of TPAS) again and learn that since our last meeting he and his wife had an addition to the family.

The Conference Dinner at the Crowne Plaza was a most enjoyable evening. Both the food and the company were very agreeable.

I have had a very enjoyable and educational four days with very helpful friends. Thank you.

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